



Delta Dental Plan of Oklahoma's

Digital Manager



GRAMM-LEACH-BLILEY ACT: PRIVACY POLICY

All companies part of the Delta Dental Plan of Oklahoma family of companies (referred to in this Privacy Policy as “Delta Dental”) believe that personal information collected about our customers, potential customers, and proposed insured’s (referred to collectively in this Privacy Policy as “Customers”) must be treated with the highest degree of confidentiality. For this reason and in compliance with the Gramm-Leach-Bliley Act of 1999, Delta Dental Plan has developed a privacy policy that applies to all employees, officers, directors, agents, and brokers of Delta Dental.

INFORMATION WE COLLECT:

We collect and maintain personal, nonpublic information we receive from Customers directly, through applications, enrollment forms, our website and claims filed with Delta Dental. This information includes, for example, your name, address, Social Security number, date of birth and claim information. We use this information to process our Customers requests and claims, provide Customers with additional information about new products, and to comply with Federal and State laws.

UTILIZATION OF INFORMATION:

We have, and will continue to utilize non-affiliated third parties to conduct certain functions of our business to provide our Customers with services such as claim processing. We do this by sharing certain nonpublic personal information about our Customers and their transactions. **HOWEVER**, under no circumstances will we sell information about our Customers or their account to any unaffiliated company, group, or individual without our Customer’s permission.

OUR SECURITY:

We maintain physical, electronic, and procedural safeguards to protect the information we collect about our Customers. We consider this nonpublic personal information to be confidential, and treat it as such. Access to this information is restricted to individuals who need it in order to service Customer accounts or provide services to our Customers. The personnel who have access to this information are trained in the proper handling of such information. Employees who violate this strict level of confidentiality are subject to our disciplinary process.

While we do share certain nonpublic personal information to non-affiliated third parties in order to service Customer accounts, such sharing is strictly governed by confidentiality and security agreements to protect our Customers; therefore, our Customer’s confidential information is protected.

If you have any questions about our Privacy Policy, please do not hesitate to contact your Delta Dental representative at: **(800) 522-0188 or 405-607-2100 (in the Oklahoma City area).**