

IE Settings for Datatel UI4

Install Microsoft Silverlight

The Microsoft Silverlight web-browser plug in is required for Datatel UI 4. Most TU computers already have it installed. If your computer does not have it, UI 4 will display the Microsoft Silverlight icon and request that you install it. Administrative rights are required to install software on your PC. If you have administrative rights, you can click on the logo to install Silverlight automatically. If you do not have administrative rights, contact the group who supports your desktop computer (IT Desk, or your College / Departmental System Administrator).



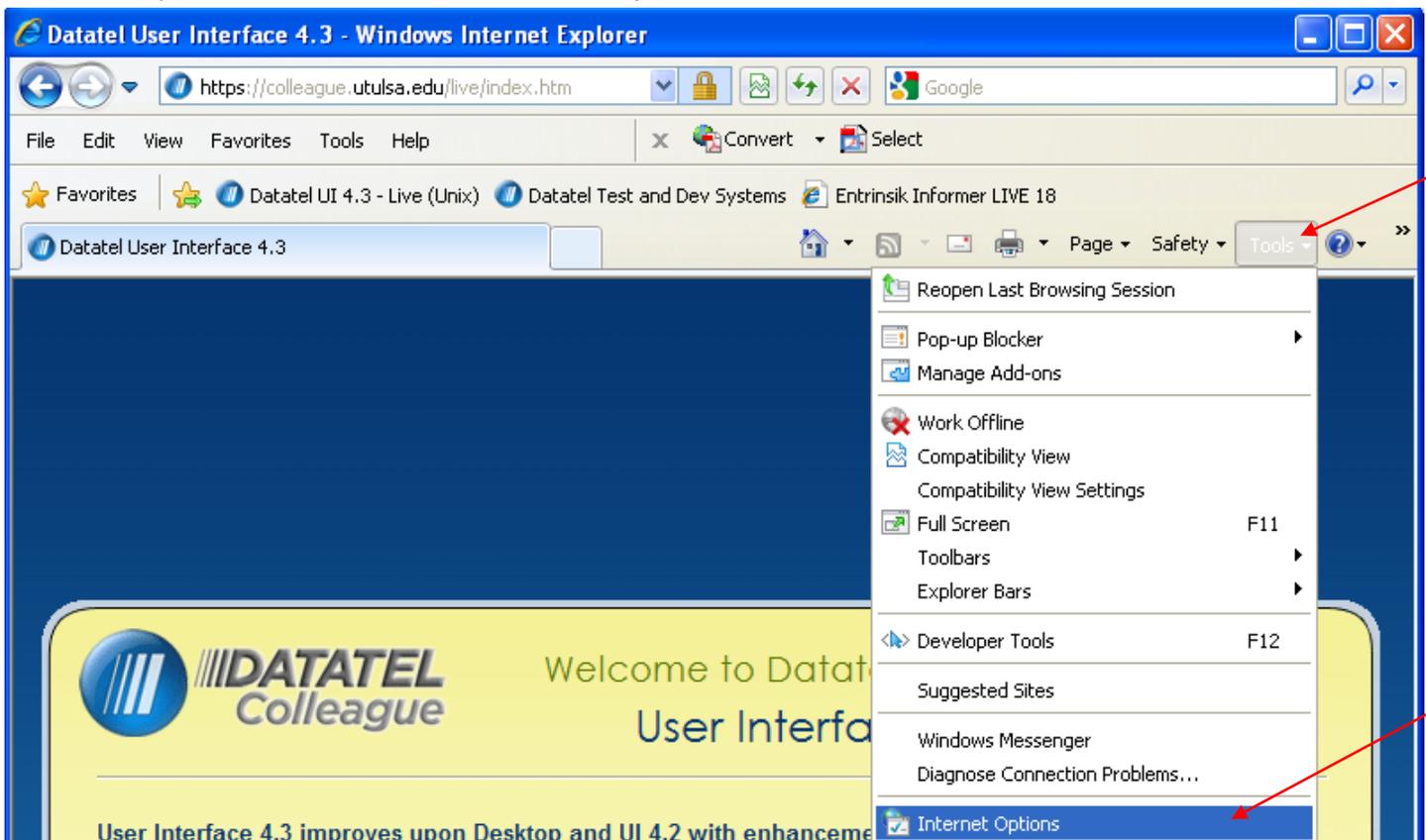
Microsoft Silverlight is compatible with Internet Explorer and Firefox on a PC, and with Firefox and Safari on a Mac. Internet Explorer on a PC is the recommended configuration.

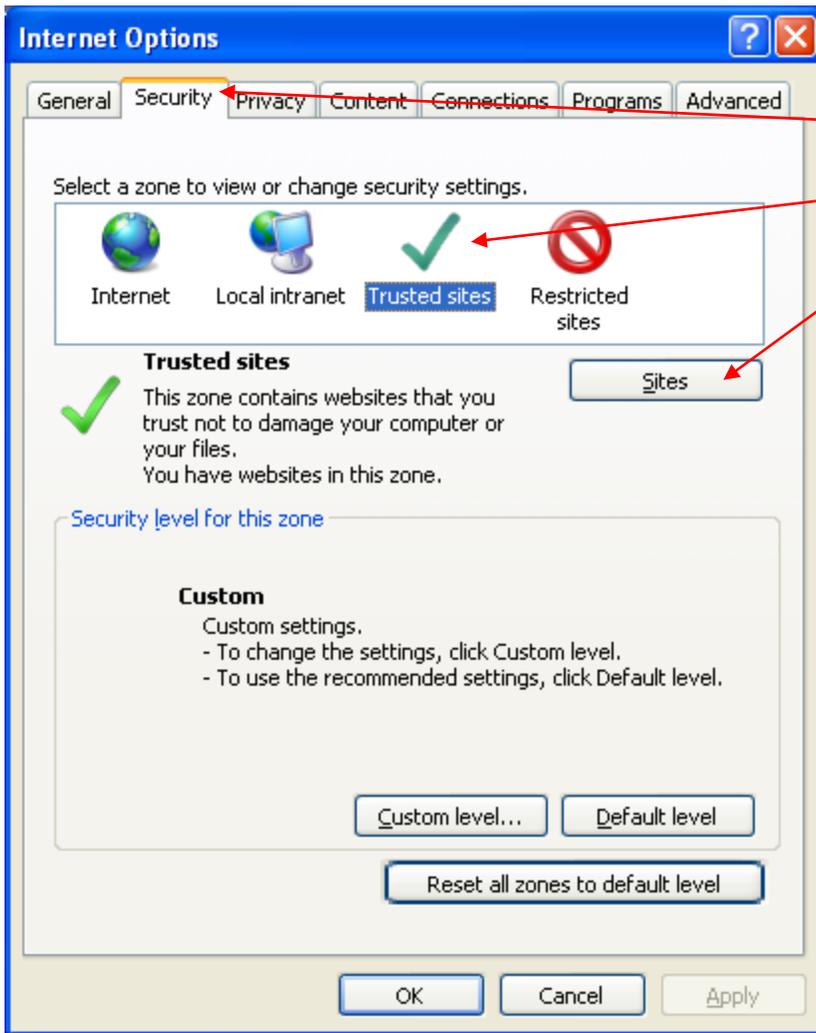
Enable Pop-Ups and File Downloads

Browser pop-ups are required for Datatel UI4. File downloads must be enabled in order to print PDF reports and use Communication Management. File downloads must also be enabled to use the Entrinsik Informer reporting system.

The instructions below are for Internet Explorer 8. Your browser may vary.

On the **Tools** pull-down menu button, click **Internet Options**:

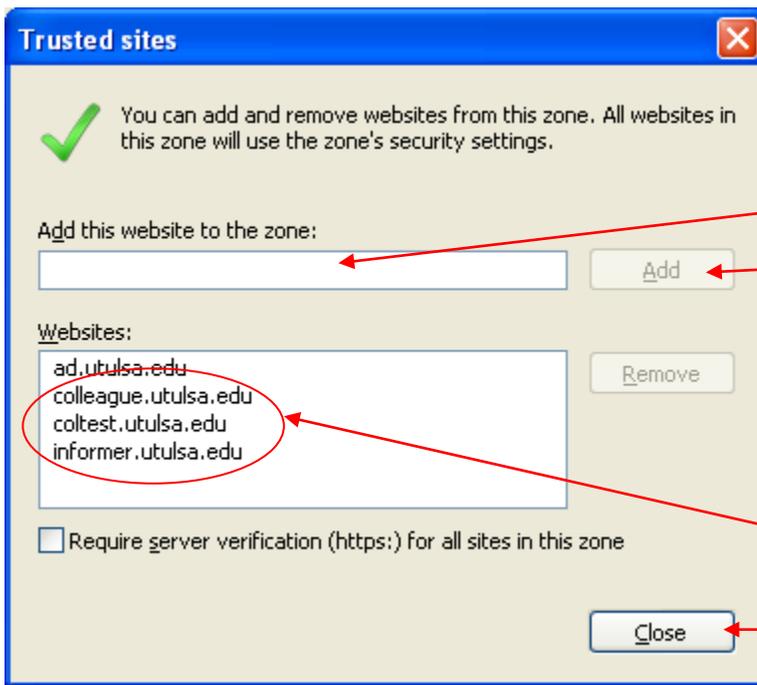




Click the **Security** tab

Highlight **Trusted Sites**

Click **Sites**



Enter the server **colleague.utulsa.edu**

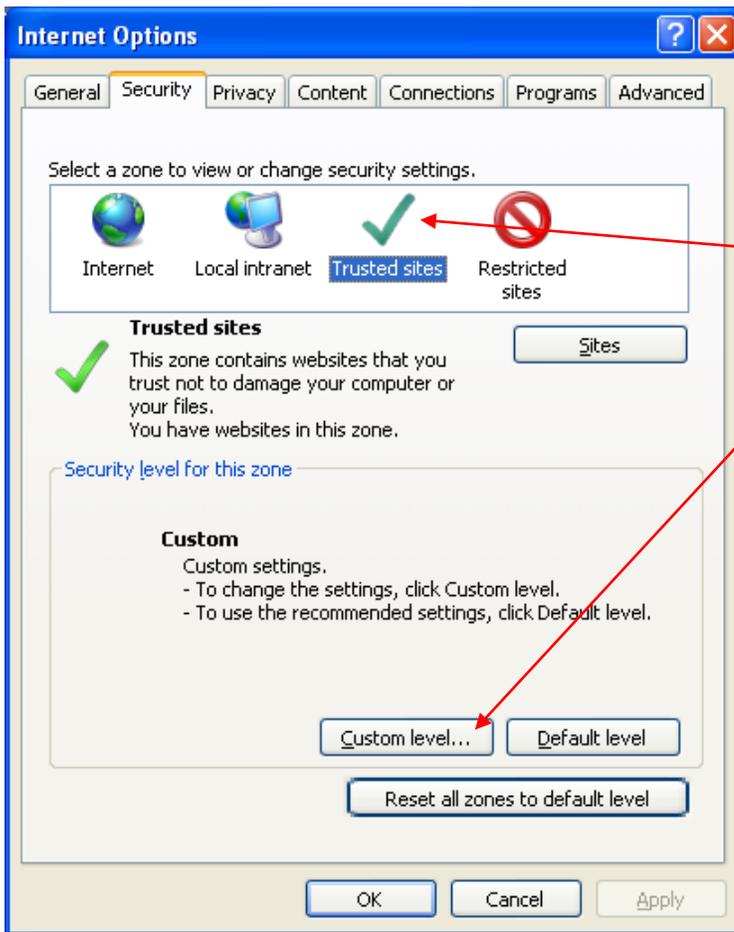
Click **Add**

For the test, development and training server, repeat for the server **coltest.utulsa.edu**

If you use Entrinsik Informer reporting, repeat for the server **informer.utulsa.edu**

After adding, the servers will appear in this area

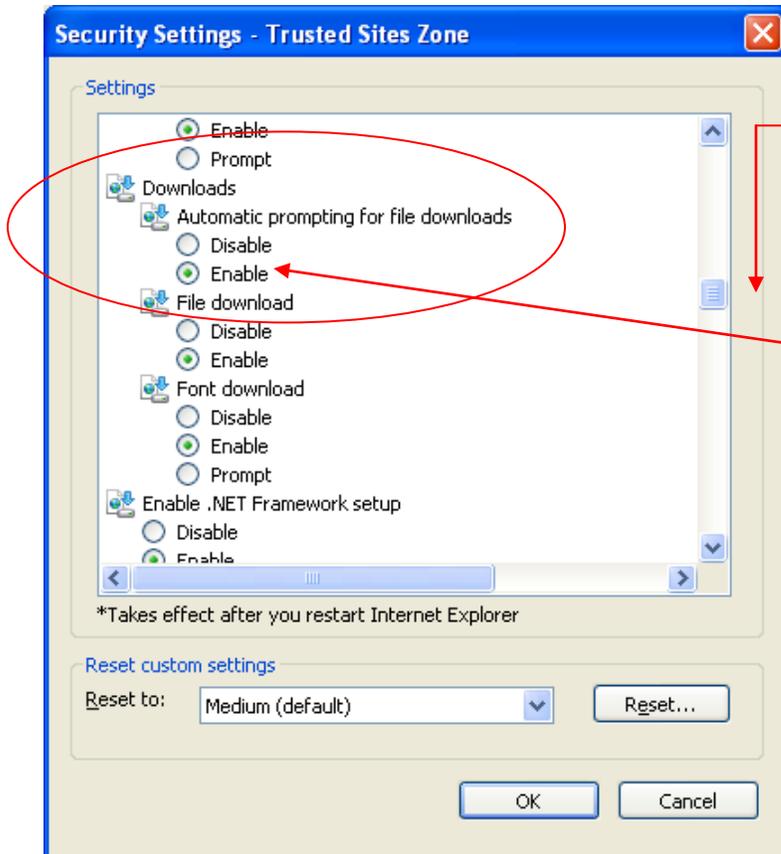
Click **Close**



You will return to the *Internet Options* box.

Make sure **Trusted Sites** is still highlighted

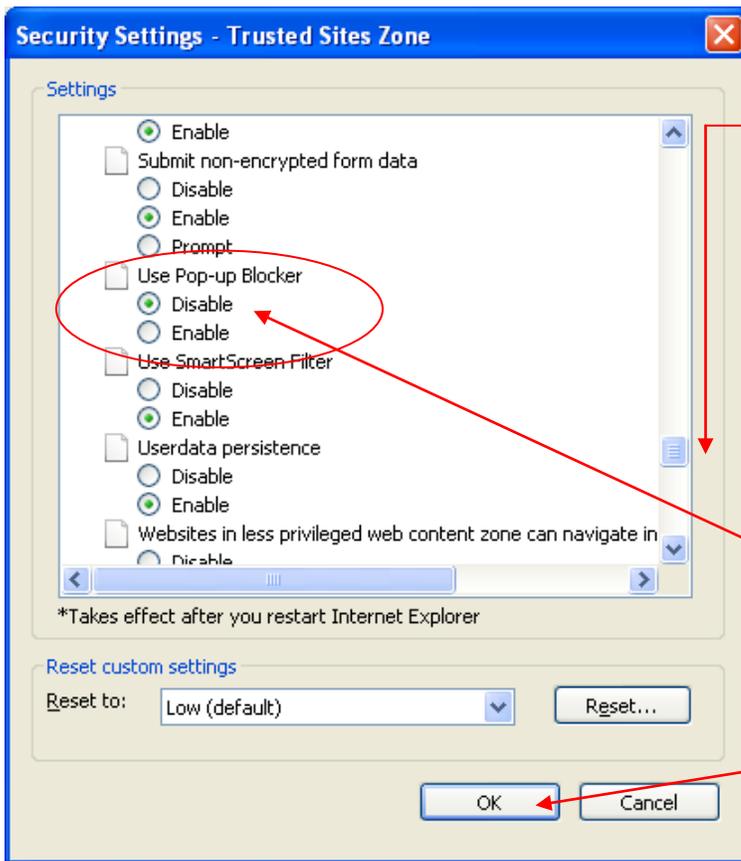
Click **Custom Level**



Scroll down the list of settings until you find the **Downloads** section.

In this section, locate the **Automatic prompting for file downloads** option and **ENABLE** it

Note: this option may already be selected



Scroll down further in the list of settings until you find the **Use Pop-up Blocker** option (under the *Miscellaneous* section)

DISABLE the **Use Pop-up Blocker** option.

Note: this option may already be selected

Click **OK** in the *Security Settings* box

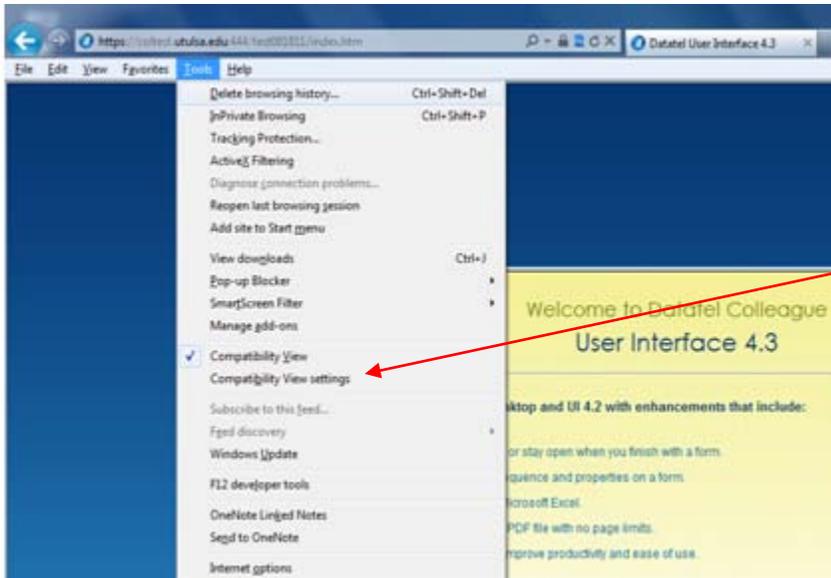


Click **OK** in the *Internet Options* box

Restart Internet Explorer for the settings to take effect.

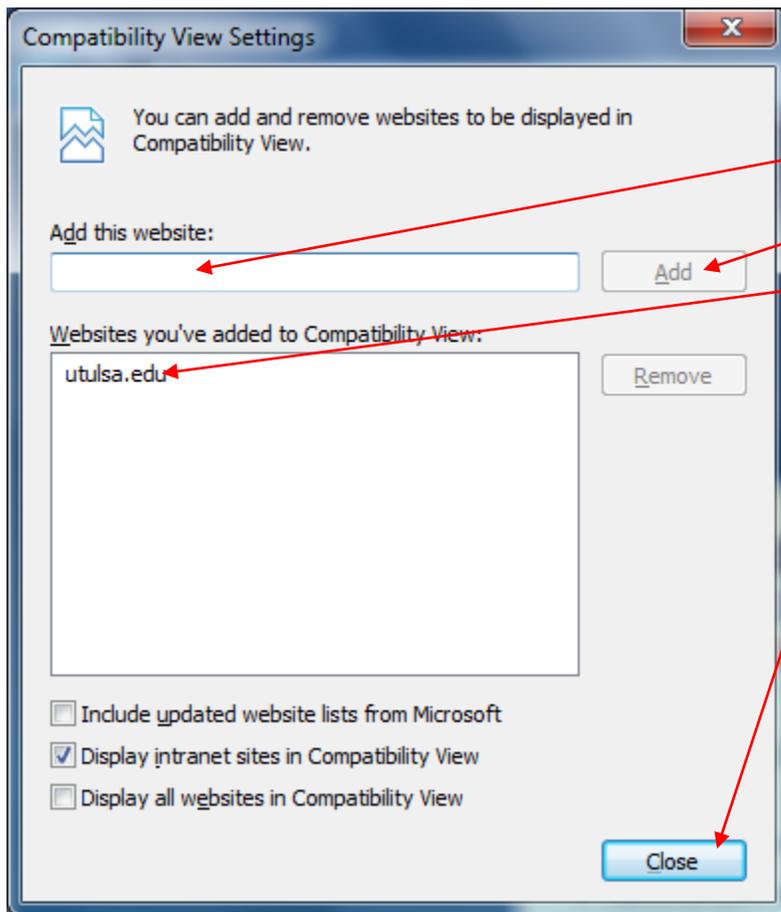
ImageNow and Internet Explorer 9

If you use ImageNow, Internet Explorer is the required browser to use with Datatel UI4. If you have Internet Explorer version 9, you will need to set your browser in “Compatibility Mode” to link Datatel with ImageNow. **You DO NOT need to do these settings unless you use ImageNow and Internet Explorer 9.**



When viewing the Datatel UI4 start page, press <Alt><T> to display the IE tools menu.

Choose **Compatibility View Settings**



The website **utulsa.edu** should appear here

Click **Add**

After adding, the **utulsa.edu** website will appear in this area

Click **Close**